

# Highlights



The Trustees of the ICSVEBA understand the importance of keeping members informed of plan updates and changes and are excited to provide you with this month's Highlights newsletter to keep you informed of essential plan information. Please see the updates and "highlights" below and contact your Human Resources Department with any questions!

**Be on the Lookout for Your 1095 Forms:** It's that time of year again when you should be receiving your tax information in the mail for 2016. Like last year, please keep an eye out for form 1095-C that will be coming from the ICSVEBA, or form 1095-B if you are on the SIMNSA Plan. This form tells the IRS if you were covered under a health insurance plan during the year. You will need this form when filing your taxes for 2016.

- **Anthem Live Health Online (LHO):** You may have seen this magnet around your place of employment. If not, please visit your Human Resources Department to get one!



Anthem LHO is a service specifically for ICSVEBA members and their dependents that are enrolled on a stateside Plan to see a doctor live and online from the convenience of a webcam or smart device like your mobile phone! Please visit their website to enroll using your medical ID number. For ICSVEBA members, this service has a \$0 copayment; so if you do come across a screen asking for payment information, just continue clicking through. Please ensure all your information is accurate in order to maintain your \$0 copayment. Should you run into any issues or have questions, you may reach out to Anthem LHO at (800) 548-3432.

- **RxBenefits:** Have you contacted RxBenefits yet for any prescription questions? Through their program RxAssure, they can assist you with prescription claims, general questions, and even ordering an ID card! You can contact the RxAssure Member Services Team at (800) 334-8134, or email them at [rxhelp@rxbenefits.com](mailto:rxhelp@rxbenefits.com). They are available from 5:00 a.m. to 4:00 p.m. PST, Monday thru Friday.
- **MD Walk-in Clinic and Community Care Center:** These two facilities are available for ICSVEBA members and their covered dependents to see a provider. The MD Walk-in Clinic is located at 1520 South Imperial Ave., El Centro, CA 92243. You can call them at (760) 592-4586. The Community Care Center is located at 608 G Street, Ste. A, Brawley, CA 92227. You can call them at (760) 351-1011. As their hours sometimes change, it is suggested that you always call them to make an appointment and find out their hours for the day.

Website...	<a href="http://www.icsveba.org">www.icsveba.org</a>	<a href="http://www.deltahealthsystems.com">www.deltahealthsystems.com</a>	<a href="http://www.express-scripts.com">www.express-scripts.com</a>
Access this site for...	An array of information about your Health & Welfare Plans	Up-to-date Medical claims information	Ordering and tracking your maintenance medications