

Highlights



The Trustees of the ICSVEBA understand the importance of keeping members informed of plan updates and changes and are excited to provide you with this month's Highlights newsletter to keep you informed of essential plan information. Please see the updates and "highlights" below and contact your Human Resources Department with any questions!

Generic vs. Brand Name Rx: If you're prescribed a brand name medication by your physician, remember to ask them if there's a generic alternative that you can be prescribed instead. Generic medications are mandated by the FDA to contain the same active ingredients as their brand name counterparts, meaning that the part of the medication that's actually working to help you is the same in both. The only difference will be in the bonding agents and the price (generics will cost you approximately 1/8th the cost of brand name drugs)!

- **Mail Order Rx:** If you're currently taking a maintenance medication you can save both time and money by switching to mail order. Mail order allows you to have a 90 day supply of your medication sent to you at your home (saving you time) and will only cost you 2x your retail copay (saving you money)!
- **SIMNSA Plan Notes:** We're excited to update you about some new developments within your SIMNSA plan:
 - SIMNSA's network has continued to expand to provide members with even more access. Thus far in 2013 SIMNSA has added 1 new OB/GYN, 2 new Family Practitioners, and 1 new Pediatrician!
 - Remember that the only costs that members need to be prepared to pay at the point of service are office visit copays and pharmaceutical copays. All other bills will be mailed to the member at home.
 - SIMNSA is now offering a reimbursement of \$60 to help you pay for your SENTRI Pass (the medical fast pass that's similar to a carpool lane and allows members to pass over the border much more quickly)! Remember that the SENTRI Pass is something that you'll need to apply for and, while anyone can apply, the SENTRI Pass system is designed for 'low risk' people. People with any penalties, violations, convictions, or pending law enforcement investigations may not be considered for the SENTRI Pass program. To apply for your SENTRI Pass, please go online to <https://goes-app.cbp.dhs.gov/> ; to get your \$60 reimbursement from SIMNSA, simply fax a copy of your receipt and a copy of your pass to Rachel Aguilar at (619) 407-4087.
- **Delta Health Systems Customer Service:** Delta Health Systems has created a separate call center for providers to help streamline their customer service department for members and improve call times! Just call the number of the back of your ID card at (866) 691-2443, and listen for the prompts.

Website...	www.icsveba.org	www.deltahealthsystems.com	www.express-scripts.com
Access this site for...	An array of information about your Health & Welfare Plans	Up-to-date Medical claims information	Ordering and tracking your maintenance medications

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