

# Highlights

*The Trustees of the ICSVEBA understand the importance of keeping members informed of plan updates and changes and are excited to provide you with this month's Highlights newsletter to keep you informed of essential plan information. Please see the updates and "highlights" below and contact your Human Resources Department with any questions!*

- **Medical ID Cards:** Open Enrollment for the VEBA health and welfare plans ended October 1<sup>st</sup> and everyone (regardless of whether changes were made or not) should have received a new Medical plan ID card. If you are enrolled by yourself you should have received one card; if you're enrolled with dependents you should have received two cards. Please check your ID cards and make sure they reflect the correct plans that you've elected.
- **Claims Self Help:** Did you know that you can access up-to-date claims information on the Delta Health Systems website? It's true! Simply go to [www.deltahealthsystems.com](http://www.deltahealthsystems.com) and login with your unique user name and password to see the status of your Medical claims.\*
- **Employee Assistance Services:** The Holman Group provides a robust web portal for VEBA members where you can access information about your benefits, resources available to you, important contact information, and more. Simply log in with the following information:

**User Name:** holmangroup

**Password:** ICS2530

- **Mail Order Rx:** Remember that utilizing your Express Scripts mail-order program is convenient and saves you and your plan money.
- **ICSVEBA Website:** Your ICSVEBA website offers an array of valuable information on your health and welfare plans. As always, please consult the website should you have any questions!

[www.icsveba.org](http://www.icsveba.org)

*\*Please note that this includes Medical claims only. Dental, Vision, Rx, and Holman claims will not be reflected on this portal.*