

# Highlights

*The Trustees of the ICSVEBA understand the importance of keeping members informed of plan updates and changes and are excited to provide you with this month's Highlights newsletter to keep you informed of essential plan information. Please see the updates and "highlights" below and contact your Human Resources Department with any questions!*

- **“Why Don't our HUB Representatives Know the Answers to Our Dental and Vision Inquires?”**

ICSVEBA, the organization that HUB International provides consulting services for, exclusively provides medical, life and EAP Benefits. Districts may coordinate their dental and vision coverage through other channels, channels that HUB International is in no way associated with, and because of this HUB International may not be able to provide answers to your dental and vision questions. If your district offers dental and vision insurance administered by West Coast Administrators please direct your questions to (619) 232-4441; otherwise, please contact your District's HR representative(s) for further details.

- **Experiencing Problems with Services Offered by the Walk-In Clinic?**

With the onset of the flu season, a number of members have reported issues with access to the Clinic. Should you have similar issues, please call Crystal Swain, Office Co-Coordinator, at (760) 592-4586.

- **The ICSVEBA Board says goodbye to Travis Gregory and welcomes John Lau.** Mr. Gregory of IVC, representing Management, has resigned from the college and the Board, moving on to the University of California San Marcos Campus. Mr. Lau of IVC has joined the ICSVEBA Board as 2<sup>nd</sup> Alternate representing Management. Congratulations to both for prior and future service.

Website...

[www.icsveba.org](http://www.icsveba.org)

[www.deltahealthsystems.com](http://www.deltahealthsystems.com)

[www.express-scripts.com](http://www.express-scripts.com)

Access this site for...

An array of information about your Health & Welfare Plans

Up-to-date Medical claims information

Ordering and tracking your maintenance medications