

# Highlights

*The Trustees of the ICSVEBA understand the importance of keeping members informed of plan updates and changes and are excited to provide you with this month's Highlights newsletter to keep you informed of essential plan information. Please see the updates and "highlights" below and contact your Human Resources Department with any questions!*

- **REACH Emergency Air Medical Transport Update**

Remember that VEBA is in partnership with REACH and pays for your REACH for Life membership in the event you or a household member may ever need emergency medical air transportation and the provider of that transportation in REACH. This past year, REACH has been growing and now has a much larger network; expanding even out-of-state. Wondering about your children away at college in another state and if they're covered? Yes they are! Children away at college, even if out-of-state, are considered as household members.

- **Office Visits and Specialist Copays**

The medical plans offered to ICSVEBA members provide separate copays for office visits to a general practitioner and specialists. It has been brought to our attention that a number of Imperial Valley providers are registered with Anthem Blue Cross as both a primary care physician and as a specialist. If your primary physician is considered a specialist by Anthem Blue Cross, a specialist copay may be applied. It is therefore important for VEBA members to understand how their providers are coded versus what service you had. This is quite often the case with OB/GYNs and Internists, so please be mindful! As you know, as of October 1, 2014, the patients copay is \$30 for primary care and \$60 for specialist. Make sure you know under which classification the provider is seeing you, and check your EOBs. If you have questions please contact Delta Health Systems at (866) 691-2443 to have the copay amount corrected.

- **What's Your Address?**

Make certain your HR Department and HUB have your correct mailing address. Nearly ¼ of the last issue of the "For Your Benefits" newsletter have been returned as undeliverable. This is particularly true of those residing in Mexico. To correct this situation for this mailing, we will be sending a list of the undeliverables to your administrator's office updating. It could be something as simple as an incomplete address (e.g. minus zip code, etc.).

Website...

[www.icsveba.org](http://www.icsveba.org)

[www.deltahealthsystems.com](http://www.deltahealthsystems.com)

[www.express-scripts.com](http://www.express-scripts.com)

Access this site for...

An array of information about your Health & Welfare Plans

Up-to-date Medical claims information

Ordering and tracking your maintenance medications