

# Highlights

*The Trustees of the ICSVEBA understand the importance of keeping members informed of plan updates and changes and are excited to provide you with this month's Highlights newsletter to keep you informed of essential plan information. Please see the updates and "highlights" below and contact your Human Resources Department with any questions!*

• **Specialty Rx Update:** Specialty Drugs take on a variety of forms and, depending on what they're intended to do, may be injected, infused or taken by mouth. They are often limited in availability, may be very expensive, and frequently cannot be dispensed at a local retail pharmacy. More commonly these days, these Specialty Drugs may be prescribed for off-label treatments (meaning they are being prescribed to treat conditions that they were not intended or approved to treat). If you're prescribed a medication that is considered a Specialty Drug please be aware that Express Scripts may require additional documentation specific to your diagnosis, prognosis, etc.

- **Summary Plan Document (SPD) Posted to the ICSVEBA.org Website:** The VEBA Plan's SPD has been amended and posted to the ICSVEBA.org website. Remember that the SPD is your group health insurance plan administrator's description of your legal rights under the Employee Retirement Income Security Act (ERISA). ERISA is the federal law that protects your health benefits. Your SPD includes information about coverage for your dependents, co-pays, and important plan features as well as important limitations and exclusions that you should be aware of as a member.
- **ICSVEBA Service Center:** Remember that VEBA provides all members with a dedicated telephonic service center for members to help you with almost any service needs that you may have. This service center is available from 7:00 a.m. to 5:30 p.m. PST, Monday through Friday. You can reach the Service Center through the following:

- Telephone: (800) 633-2683
- Email: [icsvebaservice@hubinternational.com](mailto:icsvebaservice@hubinternational.com)

Website...

[www.icsveba.org](http://www.icsveba.org)

[www.deltahealthsystems.com](http://www.deltahealthsystems.com)

[www.express-scripts.com](http://www.express-scripts.com)

Access this site for...

An array of information about your Health & Welfare Plans

Up-to-date Medical claims information

Ordering and tracking your maintenance medications